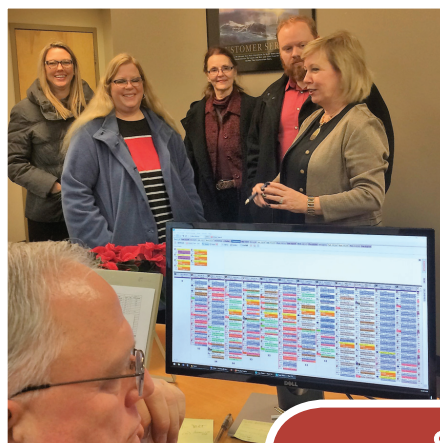


STC Thrives On Partnerships

2018
ANNUAL
REPORT



STC IS A PARTNER by design: to communities, social services, government agencies, our funders, and our passengers. Each year, we tell our story of partnership at professional conferences, health fairs and senior resource events throughout the region. These not only are opportunities to talk about what we do – We also hear from older adults and their caregivers who tell us how they wish to be better connected to places and events that matter most.

Several distinguished groups visited the STC offices during 2018: Funders, experts in aging, candidates for public office. STC staff listened to their questions, explained how our Call Center operates and demonstrated our accessible vehicles. Thanks to all who came to learn about how STC keeps seniors independent and engaged in the community.

Top: Attorney General Dave Yost [center] met with representatives of The Council on Older Persons at STC while on campaign.
Center: STC Executive Director Janice Dzigiel [center] and Past Board Chair Howard Maier [left] show representatives from United Way our operations.
Bottom: STC Call Center Director Marti Pytel explains our scheduling system to the City of Cleveland Department of Aging staff.

SENIOR
TRANSPORTATION
CONNECTION

Celebrating Connections

STC honored board member Gerald B. Chattman, Esq. at its fourth fundraiser, Celebrating Connections on October 4, 2018 at Executive Caterers Landerhaven. The silent auction, raffle and dinner for 200 guests raised enough to buy an accessible vehicle. Jerry's family and friends entertained with stories that highlighted his friendship, devotion to family, and charitable service. Thank you to top sponsors Buckingham, Doolittle & Burroughs, Western Reserve Area Agency on Aging and the Mt. Sinai Health Care Foundation.



Left: Celebrating Connections guests from The Mt. Sinai Health Care Foundation; **Right:** STC Executive Director Janice Dzigiel congratulates guest of honor Gerald B. Chattman, STC Board member.



Clockwise from top left: Jerry and Winnie Chattman gather with their family during Celebrating Connections; **Left to right:** Alex Nichols, Wendy Albin-Sattin, STC Board members Hon. Patrick Ward and Jackie Chavez-Anderson, David Anderson, Toni Gelsomino, Doug Beach; STC Executive Director Janice Dzigiel [center] with Maple Heights Mayor Hon. Annette Blackwell and Senior Center Director Linda Vopat; Jerry's friends reminisce during the program: [left to right] Steve Borstein, Ed Weintraub, STC Board member Dale Nowak.

Mayors and Seniors Featured at Annual Meeting

The Senior Transportation Connection Annual meeting was May 16, 2018 at E.J. Bohn Rose Center in Cleveland. The 100 guests included County Executive Armond Budish, United Way Executive Director August Napoli and Benjamin Rose Institute President Richard Browdie. We were pleased to welcome seniors who participate in center meals and activities to our meeting, too, represented by Cynthia Clark of Cleveland. She talked about what the center and STC's transportation means to her independence and socialization.

STC welcomed Mayors from our partner communities: Mayor David Roche, Richmond Heights; Mayor Patrick Ward, Lyndhurst; Mayor Michael Dylan Brennan, University Heights; and, Mayor Annette Blackwell, Maple Heights. We thanked outgoing board Chairman Howard Maier for his service, and Gerald B. Chattman, Esq., who ended his term as treasurer. We welcomed new officers: Chair Julie Rittenhouse from Cleveland State University, Vice Chair Jeri Chaikin, and Treasurer Mayor Patrick Ward.



Left: Past STC Board Chair Howard Maier and Cuyahoga County Executive Armond Budish; **Right:** Dabney Conwell, STC board members Karen Webb and Hon. Joseph M. Cicero, Jr.

2018 BOARD OF DIRECTORS

Julie Rittenhouse, *Chair*
Cleveland State University

Jeri E. Chaikin, *Vice Chair*
City of Shaker Heights

Pamela Studamire-Rosado, *Secretary*
Community Volunteer

Hon. Patrick A. Ward, *Treasurer*
Mayor, City of Lyndhurst

Howard R. Maier, *Chair Emeritus*
Community Volunteer

MEMBERS

Mitchell Balk
The Mt. Sinai Health Care
Foundation

Joseph A. Calabrese
Greater Cleveland Regional
Transit Authority

Gerald B. Chattman, Esq.
Buckingham, Doolittle & Burroughs

Jacqueline S. Chavez-Anderson
North Olmsted Senior Center

Hon. Joseph M. Cicero, Jr.
Community Volunteer

Doug DeRose
National Tooling & Machining
Association

Stephanie FallCreek, DSW
Fairhill Partners

Lois K. Goodman
Community Volunteer

Eric P. Martin
Division of Senior & Adult Services
Cuyahoga County

Mary McNamara, LISW-S
Cleveland Department of Aging

Dale A. Nowak, Esq.
Buckingham, Doolittle & Burroughs

Stacey O'Brien, LISW-S
Ursuline College

Barbara Zaas Partington
Community Volunteer

LaJean Ray
Fatima Family Center

Hon. David Roche
Mayor, City of Richmond Heights

Allison L.E. Wallace
Greater Cleveland Neighborhood
Centers Association

Karen Y. Webb
Western Reserve Area Agency
on Aging

Stephen Wertheim
Community Volunteer

Eleanor Steigman, Ex-Officio
Honorary Lifetime Board Member

Janice M. Dzigiel, *Executive Director*
Senior Transportation Connection

2018 Affiliates

Benjamin Rose Institute
Adult Day Program
Rose Centers for Aging Well
Partial Hospitalization Program

City of Beachwood
City of Broadview Heights
City of Cleveland
City of Lakewood

City of Maple Heights
City of Middleburg Heights
City of North Olmsted
City of North Royalton

City of Richmond Heights
City of Shaker Heights
City of Solon
City of University Heights

Columbia Township
Community Partnership on Aging
City of Highland Heights
City of Lyndhurst

City of Mayfield Heights
City of South Euclid
Village of Mayfield
Cuyahoga County Board of

Developmental Disabilities
Cuyahoga County Division
of Senior & Adult Services
Options Program

Greater Cleveland
Regional Transit Authority
Olmsted Falls
Olmsted Township

Opportunities for Ohioans
with Disabilities [formerly
Vocational Rehab Services]
Orange Community
Education & Recreation

City of Pepper Pike
Orange Village
Village of Gates Mills
Village of Hunting Valley

Village of Moreland Hills
Village of Woodmere
Village of Bentleyville
Village of Chagrin Falls

Village of Glenwillow
Western Reserve Area
Agency on Aging
[WRAAA]

Helping older adults stay
independent
and
active

your personal indep

Stir Fry

Stir Fry

Stir Fry

Stir Fry

Stir Fry

Stir Fry

Stir Fry

Stir Fry

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Stir Fry

Stir Fry

2018 Support

We thank our donors
of \$1,000 or more:

Anonymous
Area Agency on Aging 10B
Dr. & Mrs. Doug Beach
Mr. & Mrs. Ron Braverman

The Bruening Foundation
Buckingham, Doolittle
& Burroughs
Mr. & Mrs. Gerald B. Chattman

The Cleveland Clinic
The Cleveland Foundation
Community West Foundation
Mr. & Mrs. Doug DeRose

Ms. Janice M. Dzigiel
The Fedeli Group
FirstEnergy Foundation
Harry K. & Emma R. Fox

Charitable Foundation
Jewish Federation
of Cleveland Funds:
Victor & Joan M. Gelb

Philanthropic Fund
Wuliger Family II Philanthropic
Donor Advised Fund
Mr. & Mrs. Henry Goodman

Mssrs. Harley I. & Gary L. Gross
Mr. & Mrs. Robert Hurwitz
Interim Health Care
ITN Rides in Sight

Lasky Family Philanthropic Fund
Legacy Village Lyndhurst Fund
Dr. Gilbert Lowenthal
The Milton & Tamar Maltz

Family Foundation
McGregor Foundation
The Mt. Sinai Health Care
Foundation

Mr. & Mrs. Peter Rzepka
Barb & Michael Shapero
Sisters of Charity Foundation
Good Samaritan Grants

The Thatcher Family Fund
of The Cleveland Foundation
United Way of Greater Cleveland
Western Reserve Area Agency

on Aging
World West Properties
The Zaas Family

STC Executive
director [lower left]
Janice Dzigiel
welcomes the

Northeast Ohio
Areawide Coordinating
Agency [NOACA]
Mobility Coalition.

STC Executive
director [lower left]
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Mobility Coalition.

STC Executive
director [lower left]
Janice Dzigiel
welcomes the

Statement of Financial Position

[Unaudited] [Audited]
December 31
2018 2017

ASSETS

| | | |
|-------------------------|-----------|----------|
| Cash & Cash Equivalents | \$168,249 | \$71,655 |
| Accounts Receivable | 263,613 | 199,513 |
| Grants Receivable | 225,743 | 235,216 |
| Other Receivable | 13,093 | 8,523 |
| Prepaid Expenses | 37,659 | 38,296 |
| Other Current Assets | 61,800 | 61,800 |

TOTAL CURRENT ASSETS 770,157 615,003

PROPERTY &
EQUIPMENT [NET] 1,085,285 673,657

OTHER ASSETS

| | | |
|-------------------------------|--------|--------|
| Grants Receivable [long-term] | – | – |
| Vehicle Liens Held | 7,585 | 7,585 |
| Deposits | 17,445 | 17,445 |

TOTAL OTHER ASSETS 25,030 25,030

TOTAL ASSETS 1,880,472 1,313,690

LIABILITIES & NET ASSETS

| | | |
|---------------------------------|---------|---------|
| Notes Payable – Current Portion | 51,007 | 34,644 |
| Capital Lease – Current Portion | 11,332 | 7,944 |
| Line of Credit | 185,000 | 25,000 |
| Capital Line of Credit | 450,000 | – |
| Accounts Payable | 109,606 | 53,238 |
| Accrued Expenses | 56,751 | 126,215 |

TOTAL CURRENT LIABILITIES 863,696 247,041

LONG TERM LIABILITIES

| | | |
|---------------|---------|--------|
| Capital Lease | 29,310 | 38,000 |
| Note Payable | 114,095 | 85,300 |

TOTAL LONG TERM LIABILITIES 143,405 123,300

TOTAL LIABILITIES 1,007,101 370,341

NET ASSETS

| | | |
|------------------------|---------|---------|
| Unrestricted | 658,531 | 651,453 |
| Temporarily Restricted | 214,840 | 291,890 |

TOTAL NET ASSETS 873,371 943,343

**TOTAL LIABILITIES
& NET ASSETS \$1,880,472 \$1,313,684**

STC Executive
director [lower left]
Janice Dzigiel
welcomes the
Northeast Ohio
Areawide Coordinating
Agency [NOACA]
Mobility Coalition.

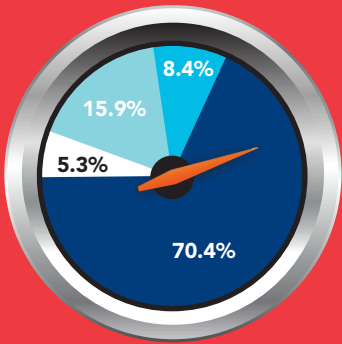


TOTAL REVENUE
& SUPPORT



| | |
|----------------------------|-------|
| Program Revenue | 69.5% |
| Contributions & Grants | 18.3% |
| Restricted Assets Released | 10.2% |
| Other Income | 2.0% |

PROGRAM SERVICE
EXPENSES



| | |
|------------------------------|-------|
| Transportation | 70.4% |
| Call Center | 8.4% |
| Management & Administration | 15.9% |
| Development & Special Events | 5.3% |

Statement of Activities

FOR THE YEAR ENDED DECEMBER 31, 2018 [UNAUDITED] WITH COMPARATIVE TOTALS FOR 2017 [AUDITED]

| | 2018 | | 2017 | |
|--|--------------------|------------------------|------------------|------------------|
| | UNRESTRICTED | TEMPORARILY RESTRICTED | TOTAL | TOTAL |
| PUBLIC SUPPORT & REVENUE | | | | |
| Program Revenue | \$2,767,637 | – | \$2,767,637 | \$2,330,343 |
| Federal & Transit Authority [FTA] Assistance | 476,729 | – | 476,729 | 184,611 |
| Grants | 164,415 | 131,500 | 295,915 | 340,686 |
| Donations | 87,175 | 61,800 | 148,975 | 202,560 |
| Other Income | 79,376 | – | 79,376 | 56,156 |
| Net Assets Released from Restrictions | 408,140 | [408,140] | – | – |
| TOTAL REVENUE & SUPPORT | 3,983,472 | [214,840] | 3,768,632 | 3,114,356 |
| FUNCTIONAL EXPENSES | | | | |
| Program Services | | | | |
| Transportation | 2,704,857 | – | 2,704,857 | 2,332,273 |
| Call Center | 322,739 | – | 322,739 | 278,073 |
| Total Program Services | 3,027,596 | – | 3,027,596 | 2,610,346 |
| Supporting Services | | | | |
| Management & Administration | 614,740 | – | 614,740 | 531,424 |
| Grant Development Expenses | 199,791 | – | 199,791 | 172,848 |
| Total Supporting Services | 814,531 | – | 814,531 | 704,272 |
| TOTAL FUNCTIONAL EXPENSES | 3,842,127 | – | 3,842,127 | 3,314,618 |
| OTHER REVENUE [EXPENSES] | | | | |
| Gain [Loss] on Disposal of Fixed Assets | 3,523 | – | 3,523 | [7,040] |
| Total Other Revenue [Expenses] | 3,523 | – | 3,523 | [7,040] |
| CHANGE IN NET ASSETS | 144,868 | [214,840] | [69,972] | [207,302] |
| NET ASSETS, Beginning of Year | 943,343 | | 943,343 | 1,150,645 |
| NET ASSETS, End of Year | \$1,088,211 | \$(214,840) | \$873,371 | \$943,343 |



DASHBOARD INDICATORS

SENIOR
TRANSPORTATION
CONNECTION



www.ridestc.org

4735 W. 150th Street, Suite A | Cleveland, Ohio 44135 | 216.265.1489 | F: 216.265.2830